

Glenholme

Passionate about care



VERA JAMES HOUSE ELY

Senior Living

THE HOME

Situated in the historic centre of Ely, within walking distance of the market place and the cathedral, Vera James House is a lovingly designed residence offers a spacious and luxurious environment that is highly suited to the needs of older people with care needs looking to achieve a relaxing lifestyle and retirement.

The home provides **residential, dementia, and short-term respite** care.



THE CARE

We understand that each person is unique and we work with everyone with that in mind. You will be supported and encouraged to make choices about the things that are important to you. These are the things that will influence how we support you in your new home; Vera James House.

Our dedicated team is on hand 24-hours a day to ensure you always feel supported. We will link with the local GP, District nurses and other outside agencies to ensure your physical and emotional wellbeing is maintained.

For those living with dementia, at Glenholme our dementia care is guided by the National Dementia Strategy. In our spacious dementia wings, the space is designed to assist with orientation. Points of interest can be found in communal areas which provide opportunities for meaningful activity.

Our care staff are fully trained to be person centred and to understand the specific needs of people living with dementia. We encourage the involvement of family and friends to ensure your loved ones live a full and meaningful life to the best of their ability.

Tel: 01353 661 113

verajames@glenholme.org.uk

www.glenholme.org.uk

TYPES OF CARE

Glenholme is passionate about delivering safe, individualised care and support to promote independence, choice and inclusion. We work hard to provide the support we would want for our own family members. The team at Vera James House is able to support individuals with diverse needs and we support and care for both local authority and self-funded residents.

- ✓ Residential care
- ✓ Short Stay / Respite
- ✓ Dementia care
- ✓ End-of-life care

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OUR FACILITIES

Vera James House has 42 spacious single rooms with ensuite facilities, with cathedral views for some rooms. The home is fully wheelchair accessible with lift access to all areas and all rooms are linked to a call system when staff assistance is required. Bedrooms are grouped close to comfy communal lounges/dining rooms and specialist bathrooms have modern care equipment for a quality bathing experience. The home also includes a hair salon and WiFi internet access throughout.



OUR TEAM

Vera James House care home hosts a team of care professionals as well as our excellent cleaning and maintenance staff. They are led by our home manager and supported by the wider Glenholme Healthcare Group.



Andrew Siano
Registered Home Manager

Andrew is an experienced manager with over 15 years of experience in the care industry, specialising in older people care services including dementia care.

Andrew and his team staff have undergone extensive checks prior to employment to ensure that they have the skills and qualities we require when working with vulnerable people. They are trained in health & safety, basic first aid, abuse awareness (safeguarding), administering medicine, infection control and the care certificate as well as other bespoke training as required.

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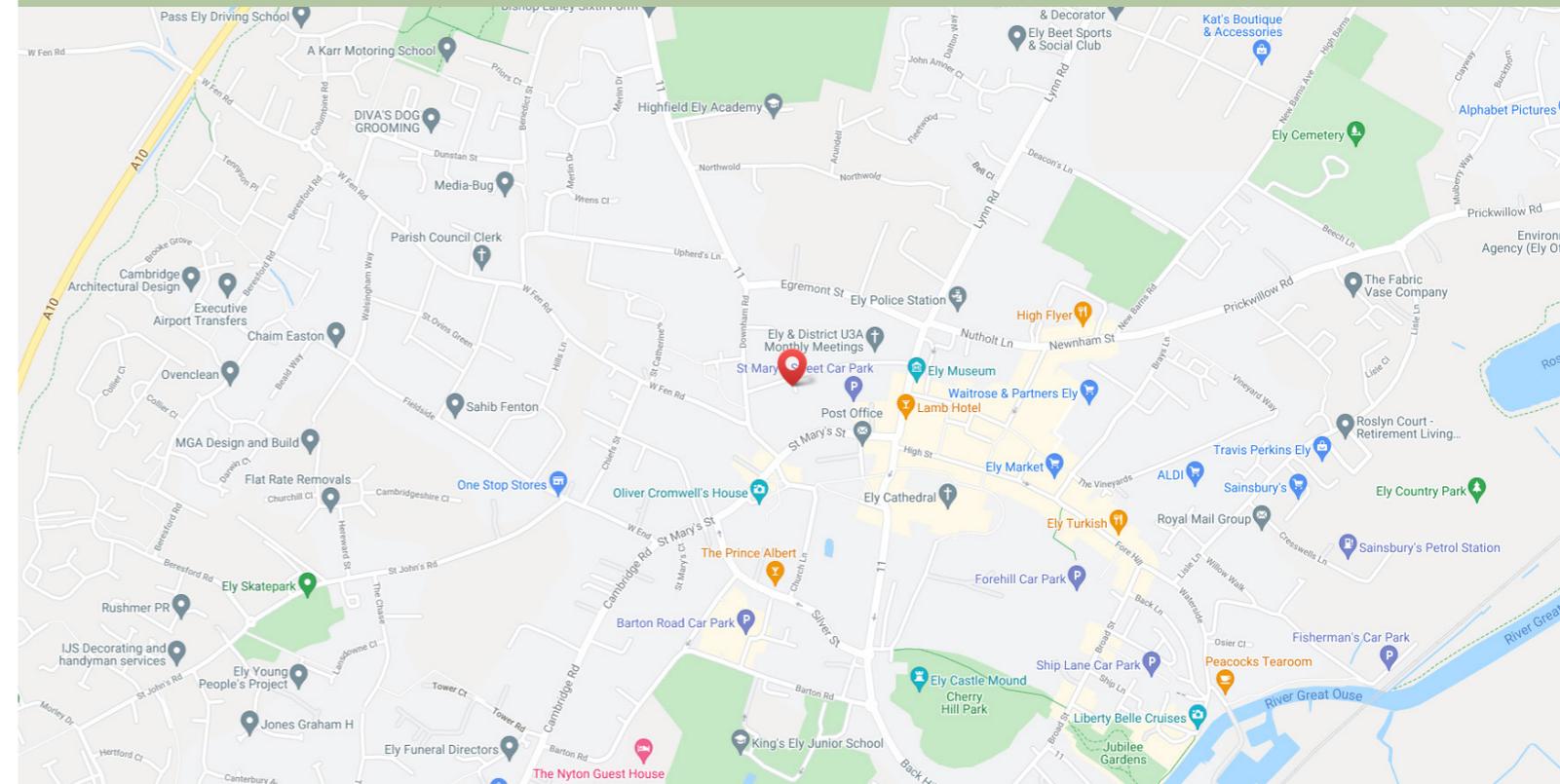
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OUR LOCATION

The home is situated historic centre of **Ely** within walking distance of **Market Street** and the **Ely Cathedral**. Ely is located in Cambridgeshire, about 14 miles north-northeast of Cambridge and offers a wealth of attractions and things to do

The home is less than ten-minute walk to the local shops, banks/post office, cafes, Ely museum, supermarkets and roughly 15 minutes to Cherry Hill Park, Jubilee Gardens and the river side. Those wishing to reach Cambridge can take a bus just a few minutes walk from Market Street or Ely train station.



ABOUT US

Glenholme has been a leading provider of care and support for people with learning disabilities for over 30 years. We promote choice and independence and are committed to the happiness, health and safety of those we support. All our accommodation is modern and well maintained and is situated in attractive neighbourhoods so that those we support can benefit as fully as possible from community life.



CARE PHILOSOPHY

Being supported by Glenholme means being safe.

Our priority is safety; both physically and emotionally. We believe that individuals should be supported to take positive risks whilst ensuring that they are protected from potential harm.

We recognise the importance of well-being which includes enabling access to external services to ensure physical and mental well-being.

Being supported by Glenholme means being listened to.

Residents are at the centre of the services we provide. We discuss what matters to the individual so we can help them to live a fulfilling life with us. We work in partnership with them, their families and carers to achieve this; ensuring that the person's wishes and aspirations for their own life are at the centre of their care and support arrangements.

Being supported by Glenholme means being included.

We encourage people to maintain their links with the local community. Vera James House is well located to ensure that they can be part of local life.

Being supported by Glenholme means having well trained care workers.

All Glenholme staff are trained to have the skills and confidence to deliver the best support possible.

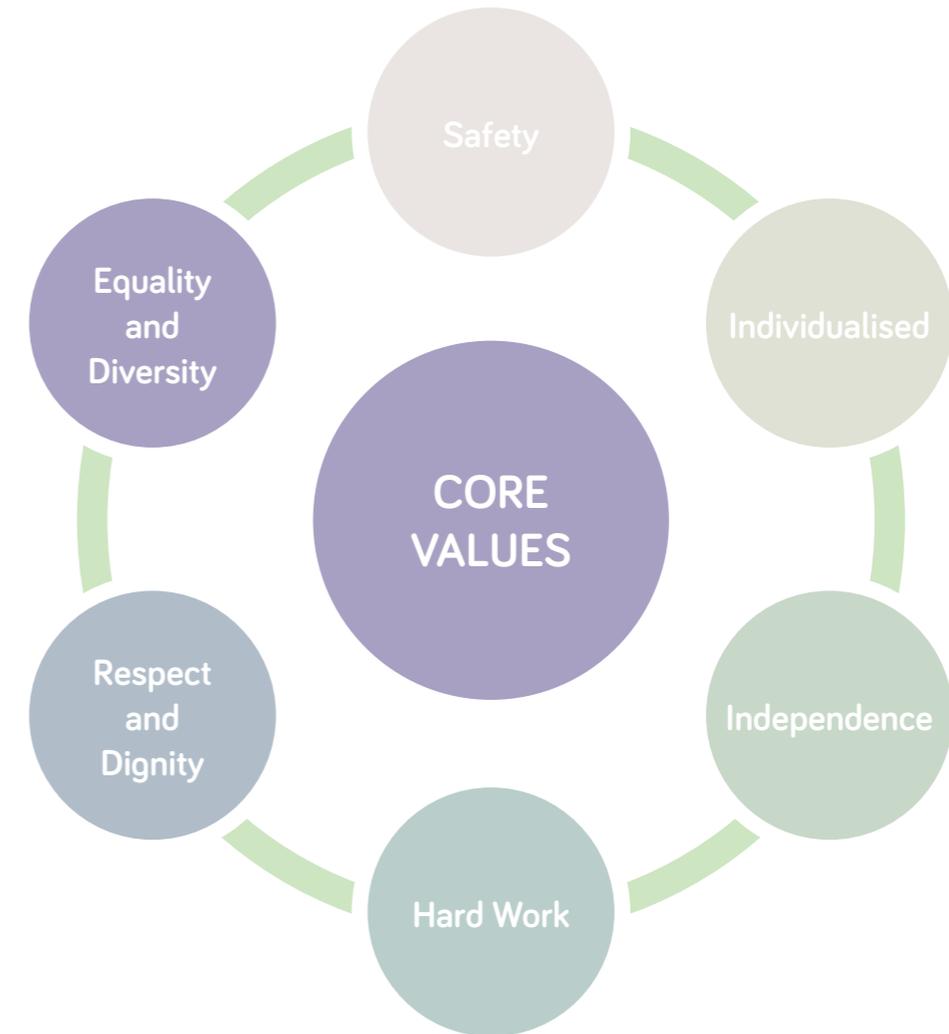


OUR MISSION

FOR OUR SERVICE USERS AND STAFF TO BE HAPPY, HEALTHY AND SAFE TO ACHIEVE THEIR FULL POTENTIAL.

OUR VALUES

Glenholme is passionate about delivering safe, individualised care and support to promote independence, choice and inclusion. We work hard to provide the support we would want for our own family members. We believe in treating individuals, their families, friends and our staff with respect and dignity; placing a high value on equality and diversity. We do this by employing compassionate well-trained staff in our high quality, warm and welcoming homes.



Glenholme



Learn more about us:

Vera James House
Chapel St, Ely, CB6 1TA

Vera James House:

☎ 01353 661 113

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Eton Main office :

☎ 0800 001 4311

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